**Lab Agreement**

Laboratories agree to pay annual membership fee to Xcheck Quality Assurance Pvt Ltd to receive the queries from the customer through Xcheck QA Pvt Ltd platforms.

Laboratories are responsible to respond queries within two working days. Final estimate given for the testing/ calibration is not to be change, however discount may be offered to the client are on sole discretion of laboratory.

Laboratory agreed to receive the testing charges after completion of the test and receipt of the test /calibration report by client. Any query/discrepancy in test report to be responded within two working days. laboratories are responsible to correct the error/ discrepancy in the test report.

Laboratory will check data against their NABL accreditation certificate and any error to be notified to the Xcheck Quality Assurance Pvt Ltd for correction. It will be corrected as per the scope of NABL accreditation certificate.

Laboratory authorise Xcheck Quality Assurance Pvt Ltd to collect the testing/calibration charges in advance on behalf of laboratory. Laboratory is agree to pay 05% commission/service charges on the total testing/calibration charges received against the job done by laboratory. Laboratory is agree to receive 95% amount as testing/calibration charges from the client through Xcheck Quality Assurance Pvt Ltd in two working days after resolution of any pending discrepancy.

Laboratory is responsible to update the testing/calibration charges regularly. Xcheck Quality Assurance Pvt Ltd do not give any assurance that samples will be delivered to laboratory against each query. Customer is fully responsible to send the sample to his preferred laboratory against any query.

Xcheck QA Pvt Ltd is not responsible for any dispute between user and laboratories if work order is not placed through Xcheck QA Pvt Ltd.

Testing and Calibration to be done only as per the scope of NABL certificate.